# Exhibit 300 (BY2009)

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	PART ONE					
	OVERVIEW					
1. Date of Submission:	2007-09-30					
2. Agency:	Agency: 015					
3. Bureau:	45					
4. Name of this Capital Asset:	Common Services-Portals					
5. Unique Project Identifier:						
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6. What kind of investment will this be in FY2009?

Mixed Life Cycle

7. What was the first budget year this investment was submitted to OMB?

FY2009

8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap.

The major goal for the IRS is to establish a portal system that provides better access to information, services, and applications for all internal and external IRS user communities. The IRS' new portal system will be a robust technical environment supporting a dynamic business process development practice. It will provide world-class electronic interfaces for IRS information and services through the Internet and related technologies. The new portal will provide a one-stop, web-based service destination for user communities resulting in a variety of benefits for business owners to include:-Increased customer satisfaction (more and better self-service offerings)-Increased voluntary compliance (more timely and accurate filings by making interactions easier)-Increased efficiency through technology utilization and responsiveness. This business case supports the transition of the current portal applications based on industry standards and best practices, builds to future portal architecture needs, and resolves current portal issues. The IRS will also own, host, and operate its own portal infrastructure within two IRS computing centers at a lesser cost than the current outdated portal system. It allows IRS total ownership and responsibility over the portal infrastructure and systems. It will allow the IRS to be responsible for the selection, implementation, and configuration of hardware and software. This Business Case serves to justify replacing the current outdated portal with the New Portal Implementation (NPI) Project. The IRS needs to make this investment to address the following current portal performance and business gaps: Increase business demand and design limitation in the current portal will not meet the needs of its users by 2008. The IRS projects an increase in EUP usage to be up to 1300% and RUP usage to be up to 400% by 2008. -90% of the hardware components and 70% of the current third-party software products supporting the portals have reached or exceeded their useful life. -The current portal system is run by vendors making it difficult for the IRS to address issues expediently. -The current portal system has no disaster recovery plan. -The COTS software used in the portal system is vendor dependent due to Architecture Application design requirements.-It is more cost efficient to run one portal versus the current system that operates three separate portals.

9. Did the Agency's Executive/Investment Committee approve this request?

yes

9.a. If "yes," what was the date of this approval?

2007-08-16

10. Did the Project Manager review this Exhibit?

yes

11. Project Manager Name:

Hua, Cecil

Project Manager Phone:

202-283-5933

Project Manager Email:

cecil.t.hua@irs.gov

11.a. What is the current FAC-P/PM certification level of the project/program manager?

тво	TBD						
12. Has the agency developed at this project.	nd/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for						
yes							
12.a. Will this investment include	electronic assets (including computers)?						
yes							
12.b. Is this investment for new o	construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only)						
no							
13. Does this investment directly	support one of the PMA initiatives?						
yes							
If yes, select the initiatives that a	pply:						
Expanded E-Government							
Human Capital							
	cribe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, provider or the managing partner?)						
project is not an E-Gov initital managing provider nor share	creases citizen and business access to IRS services via the Internet. Note that the Portal ative as identified at www.whitehouse.gov/omb/egov/c-7-index.html and therefore is not a deservice provider.Human Capital: Enable IRS employees to provide services to citizens more as employee knowledge sharing in Business Operating Divisions and Internal Management						
14. Does this investment support	t a program assessed using the Program Assessment Rating Tool (PART)?						
no							
15. Is this investment for informa	tion technology?						
yes							
16. What is the level of the IT Pro	oject (per CIO Council's PM Guidance)?						
Level 3							
17. What project management qu	ualifications does the Project Manager have? (per CIO Council's PM Guidance)						
(1) Project manager has bee	n validated as qualified for this investment						
18. Is this investment identified a	s high risk on the Q4 - FY 2007 agency high risk report (per OMB memorandum M-05-23)?						
no							
19. Is this a financial managemen	nt system?						
no							
19.a.2. If no, what does it addres	s?						
Web Services Network (Porta	als)						
20. What is the percentage break	kout for the total FY2008 funding request for the following? (This should total 100%)						
Hardware	6						
Software	7						
Services	73						
Other	15						
	nation dissemination products for the public, are these products published to the Internet in conformance and included in your agency inventory, schedules and priorities?						
no							
22. Contact information of individual responsible for privacy related questions.							
Name							
Carlos Moura							
Phone Number							

202- 927-0730

Title

Management and Program Analyst

Email

carlos.moura@irs.gov

23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval?

no

24. Does this investment directly support one of the GAO High Risk Areas?

yes

#### **SUMMARY OF SPEND**

1. Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated Government FTE Cost, and should be excluded from the amounts shown for Planning, Full Acquisition, and Operation/Maintenance. The total estimated annual cost of the investment is the sum of costs for Planning, Full Acquisition, and Operation/Maintenance. For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

All amounts represent Budget Authority

	PY-1 & Earlier	PY	СУ
	-2006	2007	2008
Planning Budgetary Resources	6.340	15.365	0.000
Acquisition Budgetary Resources	0.000	0.000	0.000
Maintenance Budgetary Resources	0.000	0.000	30.772
Government FTE Cost	0.180	0.000	0.000
# of FTEs	1	0	0

Note: For the cross-agency investments, this table should include all funding (both managing partner and partner agencies).

Government FTE Costs should not be included as part of the TOTAL represented.

2. Will this project require the agency to hire additional FTE's?

yes

2.a. If "yes," how many and in what year?

The current portal system is owned, hosted, and operated by outside vendors and requires 20 supporting FTEs. The New Portal Implementation (NPI) Project will be hosted and operated internally by the IRS with estimated staffing requirements ranging from 50 to 55 FTEs.

#### **PERFORMANCE**

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding Measurement Area and Measurement Grouping identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be extended to include performance measures for years beyond FY 2009.

	Fiscal Year	Strategic Goal Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Planned Improvement to the Baseline	Actual Results
1	2007	Manage the U.S. Government's Finances Effectively	Mission and Business Results	IT Infrastructure Maintenance	% of pre- planned infrastructure upgrades or updates completed as planned	No baseline (this is a newly established program)	No change (not operational in 2007)	TBD
2	2007	Manage the U.S. Government's Finances Effectively	Customer Results	Integration	# of new portal applications transitioned to new portal environment	No baseline (this is a newly established program)	No change (not operational in 2007)	TBD
3	2007	Manage the U.S. Government's Finances Effectively	Processes and Activities	Security	# of major security incidents due to new portal infrastructure	No baseline (this is a newly established program)	No change (not operational in 2007)	TBD
4	2007	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Employee User Portal	No baseline (this is a newly established program)	No change (not operational in 2007)	TBD
5	2007	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Registered User Portal	No baseline (this is a newly established program)	No change (not operational in 2007)	TBD
6	2007	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Public User Portal	No baseline (this is a newly established program)	No change (not operational in 2007)	TBD
7	2007	Manage the U.S. Government's Finances Effectively	Technology	Reliability	% uptime	No baseline (this is a newly established program)	No change (not operational in 2007)	TBD
8	2008	Manage the U.S. Government's Finances Effectively	Mission and Business Results	IT Infrastructure Maintenance	% of pre- planned infrastructure upgrades or updates completed as planned	No baseline (this is a newly established program)	100% completed as planned	TBD
9	2008	Manage the U.S. Government's Finances Effectively	Customer Results	Integration	# of new portal applications transitioned to new portal environment	No baseline (this is a new infrastructure that will support new applications)	1 (Internet Customer Account Services)	TBD
10	2008	Manage the U.S.	Processes and Activities	Security	# of major security	No baseline (New IRS	Establish baseline of zeo	TBD

		Government's Finances Effectively			incidents due to new portal infrastructure	Security policy that supports FISMA requires further study)	major security incidents	
11	2008	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Employee User Portal	New Portal will support 100% of the current transition load.	Planned improvements will be established in FY 2007	TBD
12	2008	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Registered User Portal	Portal will support 100% of FY2008 volume plus additional requiements for new applications	Planned improvements of 25% to metnew application requirements will be established in FY2007	TBD
13	2008	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Public User Portal	No baseline (PUP is not included in the schedule for 2008)	Planned improvements will be established in FY2008	TBD
14	2008	Manage the U.S. Government's Finances Effectively	Technology	Reliability	% uptime	New Portal will meet uptime requirements as outlined in current outsourced SLAs.	Planned improvements will be established in FY2008	TBD
15	2008	Manage the U.S. Government's Finances Effectively	Mission and Business Results	IT Infrastructure Maintenance	% of pre- planned infrastructure upgrades or updates completed as planned	Baseline established as the system released in FY 2008	100% completed as planned	TBD
16	2009	Manage the U.S. Government's Finances Effectively	Customer Results	Integration	# of existing portal applications transitioned to new portal environment	1 (Internet Customer Account Services [ICAS])	2 (ICAS and Modernized e- File)	TBD
17	2009	Manage the U.S. Government's Finances Effectively	Customer Results	Integration	# of new applications integrated into new portal environment	Modernized e-File	100% completed as planned	TBD
18	2009	Manage the U.S. Government's Finances Effectively	Processes and Activities	Security	# of major security incidents due to new portal infrastructure	No baseline (New IRS Security policy that supports FISMA requires further	Maintain baseline of zero major security incidents	TBD

						study)		
19	2009	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Employee User Portal	Portal will support 100% of FY2008 volume plus additional requiements for new applications	Planned improvements of 25% to meet new application requirements will be established in FY 2008	TBD
20	2009	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Registered User Portal	Portal will support 100% of FY2008 volume plus additional requiements for new applications	Planned improvements will be established in FY2008	TBD
21	2009	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Public User Portal	Requirements will support 100% of the current transaction load	Planned improvements will be established in FY2008	TBD
22	2009	Manage the U.S. Government's Finances Effectively	Technology	Reliability	% uptime	Uptime requirements established during FY 2008	Planned 24/7 operation for PUP environment to support business requirements	TBD
23	2010	Manage the U.S. Government's Finances Effectively	Mission and Business Results	IT Infrastructure Maintenance	% of pre- planned infrastructure upgrades or updates completed as planned	Baseline will be established starting in FY 2008.	100% completed as planned	TBD
24	2010	Manage the U.S. Government's Finances Effectively	Customer Results	Integration	# of existing portal applications transitioned to new portal environment	Baseline will be established starting in FY 2008.	All remaining applications migrated by November 2009	TBD
25	2010	Manage the U.S. Government's Finances Effectively	Customer Results	Integration	# of new applications integrated into new portal environment	Baseline will be established starting in FY 2008	Planned improvements will be established in FY 2008	TBD
26	2010	Manage the U.S. Government's Finances Effectively	Processes and Activities	Security	# of major security incidents due to new portal infrastructure	Baseline will be established starting in FY 2008	Maintain baseline of zero major security incidents	TBD
27	2010	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Employee User Portal	Baseline will be established starting in FY 2008	Planned improvements will be established in FY 2008	TBD

28	2010	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Registered User Portal	Baseline will be established starting in FY 2008	Planned improvements will be established in FY 2008	TBD
29	2010	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Public User Portal	Baseline will be established starting in FY 2008	Planned improvements will be established in FY 2008	TBD
30	2011	Manage the U.S. Government's Finances Effectively	Technology	Reliability	% uptime	Baseline will be established starting in FY 2009	Planned improvements will be established in FY 2009	TBD
31	2011	Manage the U.S. Government's Finances Effectively	Mission and Business Results	IT Infrastructure Maintenance	% of pre- planned infrastructure upgrades or updates completed as planned	Baseline will be established starting in FY 2009	100% completed as planned	TBD
32	2011	Manage the U.S. Government's Finances Effectively	Customer Results	Integration	# of new applications integrated into the new portal environment	Baseline will be established starting in FY 2009	Planned improvements will be established in FY 2009	TBD
33	2011	Manage the U.S. Government's Finances Effectively	Processes and Activities	Security	# of major security incidents due to new portal infrastructure	Baseline will be established starting in FY 2009	Planned improvements will be established in FY2009	TBD
34	2011	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Employee User Portal	Baseline will be established starting in FY 2009	Planned improvements will be established in FY 2009	TBD
35	2011	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Registered User Portal	Baseline will be established starting in FY 2009	Planned improvements will be established in FY 2009	TBD
36	2011	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Public User Portal	Baseline will be established starting in FY 2009	Planned improvements will be established in FY 2009	TBD
37	2011	Manage the U.S. Government's Finances Effectively	Technology	Reliability	% uptime	Baseline will be established starting in FY 2010	Planned improvements will be established in FY 2008	TBD
38	2012	Manage the U.S. Government's Finances Effectively	Mission and Business Results	IT Infrastructure Maintenance	% of pre- planned infrastructure upgrades or updates completed as planned	Baseline will be established starting in FY 2010	100% completed as planned	TBD

39	2012	Manage the U.S. Government's Finances Effectively	Customer Results	Integration	# of new applications integrated into the new portal environment	Baseline will be established starting in FY 2010	Planned improvements will be established starting in FY2010	TBD
40	2012	Manage the U.S. Government's Finances Effectively	Processes and Activities	Security	# of major security incidents due to new portal infrastructure	Baseline will be established starting in FY 2010	Maintain baseline of zero major security incidents	TBD
41	2012	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Employee User Portal	Baseline will be established starting in FY 2010	Planned improvements will be established in FY2010	TBD
42	2012	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Registered User Portal	Baseline will be established starting in FY 2010	Planned improvements will be established in FY2010	TBD
43	2012	Manage the U.S. Government's Finances Effectively	Technology	Load levels	% increase in transaction volume on Public User Portal	Baseline will be established starting in FY 2010	Planned improvements will be established in FY2010	TBD
44	2012	Manage the U.S. Government's Finances Effectively	Technology	Reliability	% uptime	Baseline will be established starting in FY 2010	Planned improvements will be established in FY2010	TBD

# EΑ

In order to successfully address this area of the business case and capital asset plan you must ensure the investment is included in the agency's EA and Capital Planning and Investment Control (CPIC) process, and is mapped to and supports the FEA. You must also ensure the business case demonstrates the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

1. Is this investment included in your agency's target enterprise architecture?

yes

2. Is this investment included in the agency's EA Transition Strategy?

yes

2.a. If yes, provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment.

The investment name in the February 2007 version of Treasury's EA Transition Strategy (Volume 7) is the Portal Enterprise Service Segment. It is known as the New Portal Implementation (NPI) in the IRS Enterprise Transition Plan Volume 1 Enterprise Transition Strategy; Version 2.1; September 2006; Section 3.9.2.2 New Portal Architecture.

3. Is this investment identified in a completed (contains a target architecture) and approved segment architecture?

yes

3.a. If yes, provide the name of the segment architecture as provided in the agency's most recent annual EA Assessment.

Enterprise Transition Plan, Volume 1: Enterprise Transition Strategy (IRS)

4. Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.whitehouse.gov/omb/egov/.

Component: Use existing SRM Components or identify as NEW. A NEW component is one not already identified as a service component in the FEA SRM.

Reused Name and UPI: A reused component is one being funded by another investment, but being used by this investment. Rather than

answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

Internal or External Reuse?: Internal reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. External reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

Funding Percentage: Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the funding level transferred to another agency to pay for the service.

	Agency Component Name	Agency Component Description	Service Type	Component	Reused Component Name	Reused UPI	Internal or External Reuse?	Funding %
1	User Assistance	Provides users online help for using a portal or portal app	Customer Initiated Assistance	Online Help			No Reuse	6
2	User Assistance	Provides users online help for using a portal or portal app	Customer Initiated Assistance	Online Tutorials			No Reuse	1
3	User Assistance	Enables users to register for IRS online information services	Customer Initiated Assistance	Self-Service			No Reuse	4
4	User Assistance	Enables users to register for IRS online information services	Customer Initiated Assistance	Reservations / Registration			No Reuse	4
5	User Assistance	Enables users to submit requests to the IRS using the Portal.	Customer Initiated Assistance	Assistance Request			No Reuse	4
6	Web Content Management	Publishes web content on a portal	Content Management	Content Publishing and Delivery			No Reuse	8
7	Web Content Management	Enables documents and files to be shared through the portal	Knowledge Management	Information Sharing			No Reuse	5
8	Web Content Management	Facilitates delivery of knowledge/information to users through the portal or other channels	Knowledge Management	Knowledge Distribution and Delivery			No Reuse	4
9	Infrastructure Management	Perform O&M on the portal infrastructure	Asset / Materials Management	Computers / Automation Management			No Reuse	53
10	Collaboration Services	Promote discussions within communities of interest	Communication	Community Management			No Reuse	1
11	Security Protection	Provide capability to define and enforce policies for host-based and network-based intrusion detection and records suspicious Activities on portal infrastructure.	Security Management	Intrusion Detection			No Reuse	6
12	Virus Protection	Provides capability to monitor files for potential viruses and	Security Management	Virus Protection			No Reuse	4

	malware introduced into the portal infrastructure.						
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5. To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.

FEA SRM Component: Service Components identified in the previous question should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications.

Service Specification: In the Service Specification field, Agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

	SRM Component	Service Area	Service Category	Service Standard	Service Specification (i.e., vendor and product name)
1	Assistance Request	Service Access and Delivery	Access Channels	Collaboration / Communications	WebSphere Portal Server
2	Community Management	Service Access and Delivery	Access Channels	Collaboration / Communications	WebSphere Portal Server
3	Computers / Automation Management	Component Framework	Business Logic	Platform Independent	JSR 168, WSRP, and others to be determined
4	Computers / Automation Management	Service Access and Delivery	Delivery Channels	Extranet	Extranet for Registered User Portal
5	Computers / Automation Management	Service Access and Delivery	Service Requirements	Hosting	Akamai
6	Computers / Automation Management	Service Access and Delivery	Delivery Channels	Internet	Internet for Public Portal
7	Computers / Automation Management	Service Access and Delivery	Delivery Channels	Internet	Intranet for Employee User Portal
8	Computers / Automation Management	Service Access and Delivery	Service Requirements	Legislative / Compliance	Section 508 and Web Content Accessibility via Lynx / Text- Only Browser 2.8.5
9	Computers / Automation Management	Service Access and Delivery	Delivery Channels	Virtual Private Network (VPN)	VPN for access to Employee User Portal via Internet
10	Computers / Automation Management	Service Access and Delivery	Access Channels	Web Browser	Internet Explorer 7.X, Netscape Navigator 8.X, Lynx / Text-Only Browser 2.8.5
11	Computers / Automation Management	Service Platform and Infrastructure	Delivery Servers	Application Servers	WebSphere Application Server
12	Computers / Automation Management	Service Platform and Infrastructure	Delivery Servers	Portal Servers	WebSphere Portal Server
13	Computers / Automation	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Sun v490, v440, v890

14	Computers / Automation Management	Service Platform and Infrastructure	Database / Storage	Storage	Eternus3000, NetApp
15	Computers / Automation Management	Service Platform and Infrastructure	Delivery Servers	Web Servers	WebSphere Application Server
16	Content Publishing and Delivery	Component Framework	Presentation / Interface	Content Rendering	DHTML, CSS, and others to be determined
17	Content Publishing and Delivery	Component Framework	Presentation / Interface	Dynamic Server-Side Display	DHTML, CSS, and others to be determined
18	Content Publishing and Delivery	Component Framework	Presentation / Interface	Static Display	Internet Explorer, other browsers; Citrix
19	Content Publishing and Delivery	Service Platform and Infrastructure	Delivery Servers	Portal Servers	WebSphere Portal Server
20	Information Sharing	Component Framework	Presentation / Interface	Content Rendering	Internet Explorer, other browsers; Citrix
21	Information Sharing	Component Framework	Presentation / Interface	Dynamic Server-Side Display	HTML, CSS, PDF, and others to be determined
22	Information Sharing	Component Framework	Presentation / Interface	Static Display	Internet Explorer, other browsers; Citrix
23	Information Sharing	Service Access and Delivery	Access Channels	Collaboration / Communications	DHTML, CSS, and others to be determined
24	Knowledge Distribution and Delivery	Component Framework	Presentation / Interface	Content Rendering	Internet Explorer, other browsers; Citrix
25	Knowledge Distribution and Delivery	Component Framework	Presentation / Interface	Dynamic Server-Side Display	HTML, CSS, PDF, and others to be determined
26	Knowledge Distribution and Delivery	Component Framework	Presentation / Interface	Static Display	Internet Explorer, other browsers; Citrix
27	Online Help	Service Access and Delivery	Access Channels	Other Electronic Channels	Internet Explorer, other browsers; Citrix
28	Online Tutorials	Service Access and Delivery	Access Channels	Other Electronic Channels	Internet Explorer, other browsers; Citrix
29	Reservations / Registration	Service Access and Delivery	Access Channels	Other Electronic Channels	Internet Explorer, other browsers; Citrix
30	Self-Service	Service Access and Delivery	Access Channels	Collaboration / Communications	WebSphere Portal Server
31	Intrusion Detection	Component Framework	Security	Supporting Security Services	Red Siren, Nokia 650, RealSecure IDS Agent
32	Virus Protection	Component Framework	Security	Supporting Security Services	Symantec Antivirus; Vfind Virus
33	Intrusion Detection	Component Framework	Security	Supporting Security Services	Netscreen

<sup>6.</sup> Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?

yes

6.a. If yes, please describe.

FirstGov.gov will continue to provide a web link for citizens to reach the irs.gov web site in the current portal and after the

new public portal is deployed. New cross-cutting initiatives such as the IT Infrastructure Optimization line of business (initiated in 2006 by OMB) will be monitored for applicability to this investment initiative. Implications of addressing requirements and solutions associated with HSPD-12 and IPv6 cross-cutting initiatives will also be addressed in the New Portal Implementation program.

## **PART TWO**

#### **RISK**

You should perform a risk assessment during the early planning and initial concept phase of the investment's life-cycle, develop a risk-adjusted life-cycle cost estimate and a plan to eliminate, mitigate or manage risk, and be actively managing risk throughout the investment's life-cycle.

Answer the following questions to describe how you are managing investment risks.

1. Does the investment have a Risk Management Plan?

yes

1.a. If yes, what is the date of the plan?

2006-09-05

1.b. Has the Risk Management Plan been significantly changed since last year's submission to OMB?

no

1.c. If yes, describe any significant changes:

N/A

3. Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule:

Life cycle costs are risk-adjusted. Each cost element in the cost basis was increased by a percentage ranging from 10% to 30% depending on the estimation risk and technical risk each was expected to include.

## **COST & SCHEDULE**

1. Does the earned value management system meet the criteria in ANSI/EIA Standard 748?

no

2. Is the CV% or SV% greater than ± 10%?

no

3. Has the investment re-baselined during the past fiscal year?

no